

Returns

Our refund policy is All Sales Final. Unfortunately we can't offer you a refund or exchange due to the fact that items are custom and made to order. To be eligible for a return, your item must be unused and in the same condition that you received it. Several types of goods are exempt from being returned.

In the event that you have a question regarding the quality of your item you may contact us via phone or email.

Please do not send your purchase back to the manufacturer.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Exchanges (if applicable)

We only replace items if they are defective or damaged. Customized products are not returnable. If you need to exchange it for the same item, send us an email lightning.buffalo7@gmail.com at or call 1-605-856-4243.

Shipping

The shipping time of our products will vary. Our products ideally ship in 7-10 Days using the following carriers: UPS, USPS, and FedEx. To return your product, contact us via email at lightning.buffalo7@gmail.com at or call 1-605-856-4243. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund. Depending on where you live, the time it may take for your exchanged product to reach you, may vary. *If you are shipping an item over \$50, you should consider using a trackable shipping service or purchasing shipping insurance.* We don't guarantee that we will receive your returned item.

Security

All security on our Website is treated seriously. Where applicable, we undertake security steps, including use of SSL technology to secure your privacy. However, this is not a guarantee that such data transmissions cannot be accessed, altered or deleted due to firewall or other security software failures.